

# Fact Sheet

Wellington Ave. CR #629, Dorset Ave., Edgewater Ave., North Surrey Ave., North Cambridge Ave. and associated side streets in the Ventnor Heights Section of Ventnor City

October 2013

Below is some important information from South Jersey Gas to our neighbors, customers and business owners in the Ventnor Heights Section of Ventnor City regarding work to upgrade our pipeline facilities along Wellington Ave. CR #629, Dorset Ave., Edgewater Ave., North Surrey Ave., North Cambridge Ave. and some adjacent side streets during 2013.

#### Why is this project being performed?

Our natural gas main is being replaced to comply with our normal operating procedures and planned replacement schedule. Our work may involve replacing you or your neighbor's service line in conjunction with the gas main on your street. In addition, depending on its location, your natural gas meter may need to be relocated (all meters currently inside will be moved outside) or potentially raised to comply with updated flood mapping and local development code as a result of super storm Sandy.

#### Where is this project taking place?

Work will take place along, on Wellington Ave. CR #629, Dorset Ave., Edgewater Ave., North Surrey Ave., North Cambridge Ave. and associated side streets connected to and between these streets.

## When will the project begin and be completed?

This project is expected to begin in mid to late October 2013 and be completed by April 2014. The project will consist of installing 2"and 4" yellow plastic natural gas mains.

#### Will you be replacing my meter as a result of this work?

Your gas meter may need to be replaced depending on its age or condition. If the meter is replaced, a qualified Contractor/SJG employee will complete the meter exchange.

### Will SJG or its contractors need to access my home or business?

Yes, we will need access because during this process we need to shut off the natural gas service to replace the line. Additionally, if your meter is located inside your home or business, it will be relocated outside.

### Will I need to be home or occupying my business while this work takes place?

We will need access to your property when we begin our work and upon its completion.

### Will my natural gas service be interrupted during this work?

Every effort will be made to restore your gas service as quickly as possible. Typically, all work is completed within 8 hours, but

this time may vary slightly depending on extenuating circumstances.

#### Will there be any road closures as a result of this work?

There will be lane closures with appropriate traffic control personnel directing motorists and pedestrians around all work. In addition, there may be some road closures on select narrow side streets where work will be performed. Residents along these streets will have access into and out of their properties at all times.

#### What hours will crews be performing this work?

Work will take place Monday through Friday, between 7 a.m. and 5:30 p.m.

#### Will excavation work occur in front of my home or business?

Yes, excavations will be required at the gas main and in the event your service line needs to be replaced.

### Will I have continuous access to my property, including my driveway?

Yes, you will always have access to your property.

# Will there be any disruption to my property?

We may be digging on your property as part of this project. However, any disturbances will be restored upon completion of service work. Grass areas will be repaired and any concrete or asphalt openings will be temporarily patched until final restoration work can be scheduled.

# Are there any dangers associated with this project?

South Jersey Gas, along with all prequalified contractors working on this project, will take every measure possible to ensure public safety while we complete this work.

### Is South Jersey Gas performing this project or subcontracting the work?

South Jersey Gas is using all qualified contractors to perform this work.

# Who can I contact if I have questions about the project?

If you have questions or would like more information about this project, please contact South Jersey Gas's Atlantic Divisional office at (609)-645-2690 and reference the Ventnor City, Ventnor Heights Project.